

## **Patient-Physician Partnership Agreement Scholl Farmer Shore, PLLC**

This practice is committed to patients' life-long health and well-being. We believe achieving this goal requires a partnership between patients and their physicians. This is part of a concept known as *Patient-Centered Medical Home (PCMH)*. This concept aims to optimize medical care by recognizing that both patients and providers have responsibilities in their relationship with each other. Further information about the PCMH is available upon request. Some of the highlights of this partnership are:

### **We will work together to...**

- ...identify and strive toward achieving your health goals
- ...treat short term illness and long term chronic diseases
- ...provide high-quality, cost effective health care

### **Your role will be to...**

- ...be open and honest in providing us with health-related information
- ...contact our office to help coordinate your medical care as needed (referrals, etc.)
- ...keep scheduled appointments at our office as well as with any specialists
- ...follow the agreed upon plan as best you can
- ...ask questions if you do not understand any portion of your health care
- ...be an active participant in your health care and pursuit of wellness
- ...educate yourself about your personal health care insurance benefits
- ...notify us if your insurance, prescription coverage or financial situation changes

### **We will.....**

- ...respect your privacy and keep your information confidential per HIPPA regulations
- ...be available to discuss your healthcare at scheduled office visits, during business hours, or if the situation dictates, by phone after hours
- ...ensure access to care after hours (urgent care or ER) if needed
- ...have a comparable provider available if your medical provider is unavailable
- ...offer medical advice and information based on current standards
- ...seek opinions from highly-qualified specialists when needed for your care
- ...engage in open and honest discussion of all treatment options with you
- ...help to keep your healthcare affordable

Our practice offers a high level of patient care. This will not change. We do not anticipate a large shift in either the care you receive or in our business practices with the integration of the PCMH concept. Rather, we expect a further enhancement of the care we provide. We welcome your feedback, encourage your healthcare participation and look forward to continue work with you towards your health goals.

**SCHOLL FARMER SHORE**  
**Internal Medicine**

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